

NEOMED Leave of Absence (LOA) Checklist

NEOMED students who formally step out of the curriculum should carefully review this LOA information to ensure a smooth transition out of and back into their program of study, to be in compliance with all enrollment and credentialing expectations, and to minimize time and expense for any delays in returning. Please review carefully and direct questions either to the number/contact person provided or to Student Services 330.325.6735.

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University LOA Information

Access to Campus: Under most circumstances, a student's access to campus is not restricted while on a LOA. Should a student's access be impacted, the student will be notified. Questions regarding access to campus should be addressed to [Kali Williams](mailto:kwilliams2@neomed.edu) 330.325.6492. kwilliams2@neomed.edu

Accessibility Services: Students seeking disability-related accommodations should follow the process outlined on the Student Accessibility Services website <http://www.neomed.edu/learningcenter/accommodations/>. This includes submitting a completed intake form, providing current documentation of a disability from a qualified provider, and participating in an interactive process to determine reasonable accommodations. Accommodation requests must be submitted annually and should be initiated at least 30 days before the start of the academic year or clinical rotation to ensure timely review and implementation. Questions regarding student accessibility services should be addressed to accommodations@neomed.edu or 330.325.6622.

Basic Life Support (BLS) Certification: Since students must be BLS certified every two years, reentering students must recertify with the American Heart Association independently and at their own expense no sooner than July of the returning year. If a student steps out and their 2-year certification will lapse before the start of their first or third year, they may recertify with their classmates once they return to the curriculum. However, for those returning to the second or fourth year curriculum, students are responsible for completing the 2 year AHA BLS training independently and uploading the BLS card into their myCB account. For more information contact Paula Adams at 330.325.6888 or to locate a training, contact the Akron American Heart Association at 330.668.2780.

Contact Information - Updates

So that students can continue to receive important mailings from NEOMED, please update your student contact information (phone, address, etc.) in Banner Self Service if that information has changed anytime during your leave of absence.

CANVAS LMS Access: During a LOA, a student will continue to have access to courses for which they were registered. Specific instructors may remove a LOA student from an individual course, but it rarely takes place. Material uploaded AFTER the student begins the leave will not be available in Canvas to a student on a leave. Questions regarding Canvas access should be addressed to aims@neomed.edu.

Clickers: Each student's clicker has a 3-year license. Students should log into <https://account.turningtechnologies.com/account/> and check status of their license. If expired, visit Academic Technology to get a 1-2-year license extension. Username and password should match the active directory—if not select forgot password and reset. For clicker questions, please contact Jonathan Wagner at 330.325.6243..

Counseling Services: Students who go on a LOA are not able to receive continued counseling services during their scheduled leave. However, within 7 days of the date of the letter approving their leave, they will be able to receive one counseling session to prepare them for their transition of care and/or to discuss outside provider options.

Students who have been dismissed from the university are allowed to receive one counseling session to assist them with support and identifying external resources. The session must occur within 7 days of the date of the final written CAPP decision/separation from the university.

Credentialing Requirements:

Students who are on a leave and plan to return to the curriculum from a LOA are responsible for ensuring that all credentialing requirements are completed for the current academic year and/or through graduation. Financial responsibility for credentialing for students returning from a LOA is the responsibility of the student. Please refer to the NEOMED Compass for the general list of requirements. Questions regarding training credentials should be addressed to immunizations@neomed.edu or 330.325.6888.

Email Access: When a student goes on a LOA, their neomed.edu email remains active, however they are removed from their class email alias list (e.g. COM Class of 2025, COP Class of 2025, etc.) until their return is approved. Questions regarding email access should be addressed to the [Help Desk](#) or 330.325.6911.

Financial Aid Recipients: Students seeking federal student loans or NEOMED institutional aid must complete financial aid application materials each year. Students should consult [Applying for Financial Aid | Office of Financial Aid | NEOMED](#) for information about applying for financial aid. For questions, please feel free to contact a member of the [Financial Aid Team](#) 330.325.6275.

ID Badge: Students should retain their NEOMED ID while on a LOA as it still provides access to campus. There is a cost of \$15 for a replacement ID. If lost, pay the replacement fee in Accounting (G-218) and then take the receipt to Security before a replacement ID badge will be created. Questions regarding your NEOMED ID should be addressed to [Kali Williams](#) 330.325.6492. kwilliams2@neomed.edu

Immunizations: Students who are returning to the curriculum from an LOA are responsible for ensuring that all credentialing requirements are completed for the current academic year and/or through graduation. Financial responsibility for credentialing of students returning from an LOA is the responsibility of the student. Requirements related specifically to the University, regardless of the reason for the LOA, will be communicated to the student via their NEOMED email address. Please note: The email you receive from the Credentialing office will be specific to you and your individual needs. If you do not receive this email once you have been approved to return, send an email to immunizations@neomed.edu for guidance on requirements. It is important that you monitor your email for information regarding steps in completing these requirements. Immunizations uploaded to myCB during the student's active status will remain on file. No student will be permitted to return to or continue in the curriculum without meeting these requirements prior to their return.. Questions regarding immunizations should be addressed to immunizations@neomed.edu.

Insurance:

Life & Disability Insurance: Students on an approved LOA from NEOMED remain covered by Life & Disability insurance until the end of the policy period if paid in full prior to the leave. Coverage continues during a LOA unless the leave exceeds the maximum of 365 days. If a student withdraws, is dismissed or graduates, students are not eligible for Life and Disability Insurance coverage and NEOMED must notify the carrier to discontinue coverage and a refund of the premium is not provided.

Malpractice Insurance: Malpractice insurance is built into the student fee structure to be paid by students as a part of their enrollment requirements; therefore, as long as a student is enrolled and assessed tuition and fees, they will be covered upon their return. If a student is not enrolled and

assessed tuition and fees, they will not be covered under our malpractice coverage. Questions regarding malpractice insurance should be directed to healthinsurance@neomed.edu.

Medical Insurance: Students on a LOA who are enrolled in NEOMED's Medical Insurance coverage are affected in the following ways, depending on the start date of the LOA:

Students must attend classes for the first 31 days beginning with the first day for which coverage is effective. Any student taking a LOA from the College during the first 31 days after the effective date of coverage shall not be covered under the insurance plan. A full refund of premium will be made, minus the cost of any claim benefits paid by the Certificate.

Students who take a LOA from the College after the first 31 days, whether involuntarily or voluntarily, will remain covered under the Certificate for the term purchased (either December 31 or June 30, whichever comes first) and no refunds will be allowed. Questions regarding medical insurance should be addressed to healthinsurance@neomed.edu.

Learning Center: Students are advised to maintain communication with an advisor from the Learning Center during their LOA, especially if the LOA was based upon academic reasons. Creating a study plan or goals for this time out of the curriculum can be very helpful towards ensuring a smoother transition upon their return. Students are also strongly encouraged to meet with a Learning Center advisor within 30 days of re-entering the curriculum, for an initial advising meeting and overview of potential support resources. Contact us at the [Learning Center](mailto:learningcenter@neomed.edu) 330.325.6715.

Library: All library materials need to be returned prior to the start of the leave; otherwise overdue and/or replacement fines will accrue. Please contact the [Library](mailto:library@neomed.edu) at 330.325.6600 with questions or concerns.

Locker Keys: If a student was assigned a locker key, they are required to return the key they were assigned before their last day on campus. There is a \$50.00 fine charged to the student account if the key is lost or not returned by the end of the academic year. Questions regarding locker keys should be addressed to the [Registrar's Office](mailto:registrar@neomed.edu) or 330.325.6478.

Outstanding Student Account: Once Accounting is notified a student is going on a LOA, the accounting staff will reach out to the student independently regarding any balance due and any exit counseling that is required related to campus-based aid. For more information, call 330.325.6367.

Parking Permit: As long as a student has registered their vehicle information with the University and has a valid parking permit, no action needs to be taken with regard to parking permits while a student is on a LOA. Questions regarding a parking permit should be addressed to [Kali Williams](mailto:kwilliams2@neomed.edu) 330.325.6492.
kwilliams2@neomed.edu

Sequoia Membership: Students returning from a LOA need to have their Sequoia Membership reactivated. The student's active status first needs to be confirmed by the registrar's office to Sequoia. Questions regarding Sequoia membership should be directed to 330.325.6103.

The Village at NEOMED: If a student lives at The Village at NEOMED and takes a LOA, they are able to continue to live at The Village during that time. If they choose to move out, they just terminate their lease agreement. If they decide to rejoin our community if/when they return to school, they would sign a new lease. A student coming off of a LOA, who is still residing at The Village, needs to update The Village leasing office on their standing with the University (e.g. active status). Questions regarding The Village at NEOMED should be addressed to [Kristen Mathies](mailto:kristen.mathies@neomed.edu) 330.422.4200 ext. 101.

Whale Card – General Funds: Any remaining funds on your ID Badge (aka Whale Card) will never expire. Even if you have to get a new ID badge, the funds will automatically transfer to the new badge. For any

questions about your account including badge activation for purchases, balance info, problems at registers or requesting a refund, contact Conference Services at 330-325-6851, or confservices@neomed.edu

Whale Card – Printing Funds: Photocopy funds are not returned to a student when they go on a LOA. The funds remain on their account and can be used upon return. Nothing is removed. Regarding a LOA and the student's account, once Accounting is notified a student is going on a LOA, reach out to them independently regarding any balance due and any exit counseling that is required related to campus-based aid. For more information, call Accounting at 330.325.6369.

White Coat Ceremony: First year students who repeat the first year have the option to participate in their colleges' White Coat Ceremony. We encourage you to participate, but respectfully understand if you choose to decline your attendance at the ceremony. Attendance is not mandatory for returning students. If you choose to participate in the ceremony please deliver your white coat to the Office of Student Services, room R-132 cleaned and pressed one week before the ceremony so that the office staff can prepare for the event. Email studentservices@neomed.edu regarding your decision about participating in the White Coat Ceremony if you are repeating your first year in medicine, pharmacy or dentistry.

College of Pharmacy –

Pharmacy Experiential Education: Any IPPE student returning to the curriculum, either fall or spring, will be expected to participate in the scheduled experiential rotations for that time frame. The student should notify the experiential office of their anticipated return, so they are included in the scheduling activities. Rotations will be assigned to any student that does not participate in the scheduling process. APPE students will be scheduled on a case-by-case basis. Please contact the Director of Experiential Education, [Dr. Lukas Everly](mailto:Dr.Lukas.Everly) 330.325.6387.

Pharmacy Intern License: A student's Ohio pharmacy intern license is valid during an LOA but must be renewed before September 15th of each ODD numbered year until obtaining a pharmacist license. If a student does not have a valid intern license upon returning to the curriculum, he/she will not be permitted to participate in the experiential program which would result in a course failure. Please contact the [Professor Everly](mailto:Professor.Everly), Director of Experiential Education at 330.325.6387 with any questions. Please contact the [State of Ohio Board of Pharmacy](http://www.sba.state.oh.us) with questions regarding an intern license.

College of Medicine –

BLS/ACLS – College of Medicine (COM): Basic Life Support (BLS) for M1 through M4 students and Advanced Cardiac Life Support (ACLS) for M3 students are required certifications, which must be through the American Heart Association, that are valid for two years each. Dependent on the length of time out of the curriculum and the point of re-entry, students may be required to repeat a certification prior to the elapsed time to remain on track with their cohort. The recertification(s) may be at the student's expense if the recertification is not part of the credentialing requirement for their re-entry cohort. For additional information, contact the College of Medicine, Assistant Dean of Curriculum and Quality Measures.

Mandatory Meetings – (COM): Students re-entering the M1 or M2 curriculum must meet with the Associate Dean of Medical Education (or their designee) prior to the start of the academic year. Students re-entering the M3 or M4 curriculum must meet with the Associate Dean of Experiential Education (or their designee) prior to the start of the academic year.

Clinical Sites – College of Medicine (COM): In most instances, students who are re-entering the curriculum may not repeat courses/rotations at a site at which they previously rotated. Clinical site assignments will be determined in collaboration with returning students on an individual basis. For additional information, contact the College of Medicine, Associate Dean of Experiential Education.